

St Paul's Catholic School

NetSupport School Case Study
With Farrah Khalifa - Head of Computer Science



Could you please tell us a little bit about your school?

St Paul's Catholic School is a Catholic secondary school in the East Midlands with around 1,200 students on roll. We have students from year 7 to year 13.

How many devices and which platforms do you have NetSupport School installed on?

NetSupport School is installed on all the Windows devices on the network – including desktops and laptops.

Can you tell us about some of the challenges you faced and why you chose NetSupport School?

It was a challenge being able to view and manage multiple computers, especially in a class full of 30 students where not every screen is visible from different areas of the room! NetSupport School offered a wide range of tools that have supported staff throughout the school. It has more flexibility than the other solutions that we explored and allows us to vary pedagogical approaches with the features that it offers.

Can you tell us how NetSupport School is currently being used?

It is used within the classroom to aid classroom and behaviour management by allowing staff to see student screens, restrict certain websites, and perform quick assessments. Especially during the pandemic, being able to remotely help students from my own desktop was a really good help. It is very helpful in rooms where laptops are being used, as it allows staff to see all the screens, even if students are scattered around the building.

Do you have any favourite features?

I love the flexibility of the layout. I have set up my classroom in the same layout as the physical room which has really helped when helping students, as you can find their computer instantly. I like to use the 'choose random student' feature when showcasing student work - it gives them a little notice saying 'you have been selected at random', which keeps them on their toes! The chat feature has been great for students being able to ask for help during silent working, or those too shy to ask a question in front of the whole class. I also like the quick launch feature, being able to open up a website on all screens saves the time it would take students to try and copy a lengthy URL.

Clearly, I like all the features!

How would you sum up NetSupport School in one sentence?

A game changer which can make life so much easier for a teacher!

How have you found working with NetSupport?

When NetSupport School is installed correctly, it is super smooth and an out-of-the-box solution – I've not had any issues. Sometimes if a computer drops off, a quick refresh normally sorts it out.

Would you recommend NetSupport School to others?

From the beaming review above, I think my answer is obvious - I most definitely would!

